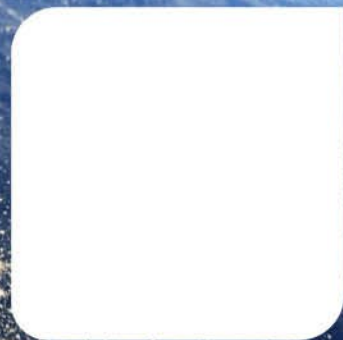


Authorities Involved in Access to the Asylum Procedure





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Authorities Involved in Access to the Asylum Procedure

**Who is Who in International Protection in the EU+,
Issue No 3**

October 2024



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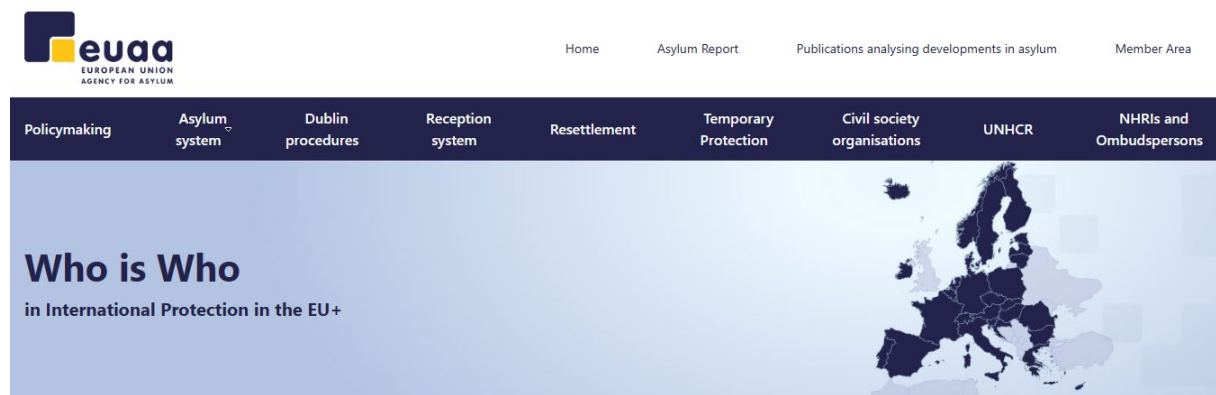


The ‘Who is Who in International Protection in the EU+’ project

‘Who is Who’ is a mapping project of various stakeholders and their roles in asylum and reception systems at the European, national and local levels. The key actors and their roles are presented as defined in national policies and legislation and implemented in practice. The different competences and interlinks between actors are also outlined.

The information is available online on the Who is Who platform:

<https://whoiswho.euaa.europa.eu/>



Methodology

The methodology applied to the EUAA Asylum Report is followed in the Who is Who project. Accordingly, the Information and Analysis Sector undertakes desk research based on publicly-available sources and EUAA reports. The information was validated by Member States, for the exception of Croatia, Estonia, France and Italy.



Overview of authorities involved in access to the asylum procedure

According to the recast Asylum Procedures Directive ([recast APD](#)), any third-country national or stateless person who expresses the wish to apply for international protection should be registered as soon as possible by a Member State as an applicant for international protection.

Article 6 of the recast APD sets out the legal standards which ensure access to the asylum procedure on the basis of a three-step approach consisting of the making, registering and lodging of an application.

Article 8 of the recast APD states that Member States must provide information to a third-country national or stateless person who is held in detention or present at a border crossing, including transit zones, if they express the wish to make an application for international protection.

Depending on the structure of the national authority, the registration and the lodging of an application may be conducted concurrently or separately. When these two steps are conducted separately, basic background data are collected at the registration stage, which allows for the practical organisation of initial reception. Additional detailed data are gathered during the lodging stage.

The Who is Who in International Protection in the EU+: Authorities Involved in Access to the Asylum Procedure¹ platform and report present information on the authorities that are involved in the three steps involving access to protection:

- **Making an application:** Reference is made to authorities which are likely to receive an application for international protection according to the recast APD, Article 6(1).
- **Registering an application:** Reference is made to authorities which are competent under national law for registering an application for international protection according to the recast APD, Article 6(1.1).
- **Lodging an application:** Reference is made to authorities which are competent for the lodging of an application for international protection according to the recast APD, Article 6(2-4).

¹ EU+ countries include EU Member States, Iceland, Norway and Switzerland.



For countries not bound by the recast APD, namely Denmark,² Ireland,³ Iceland, Norway and Switzerland,⁴ a similar national legal framework applies. References to these countries should be read in relation to the applicable national legal framework.

This overview supplements the mapping of the [Asylum Authorities in the EU+](#) which are responsible for the examination of an application for international protection in each EU+ country.

Key findings

- ✓ In 23 EU+ countries, the authorities in charge of the registration and the lodging of an asylum application are the same. In France and Iceland, different authorities are engaged in these steps of the procedure. In five countries, additional authorities are involved in registration (in Croatia, Denmark, Germany and Slovenia) or lodging (in Belgium).
- ✓ The lodging of an application overlaps with registration in six EU+ countries (namely Finland, Ireland, Netherlands, Poland, Romania and Sweden).
- ✓ In Luxembourg, authorities involved in making, registering and lodging an application generally overlap. In Switzerland, the legislation does not make a distinction between making, registering and lodging an asylum application.
- ✓ In all countries, police or border authorities are likely to receive an application for international protection.
- ✓ Multiple national authorities may be engaged in the making of an application. Differentiations are encountered for applications made at the border, on the territory and in detention.

² Pursuant to Protocol No 22 on the position of Denmark, annexed to the Treaty on the Functioning of the European Union (TFEU), Denmark is not bound by the recast APD nor by the 2005 Asylum Procedures Directive.

³ Pursuant to Protocol No 21 on the position of the United Kingdom and Ireland in respect of the Area of Freedom, Security and Justice, annexed to the Treaty on European Union (TEU) and the TFEU, and without prejudice to Article 4 of that Protocol, Ireland is not taking part in the adoption of the recast APD and is not bound by it or subject to its application. Ireland previously transposed [Council Directive 2005/85/EC of 1 December 2005](#) on minimum standards on procedures in Member States for granting and withdrawing refugee status.

⁴ Pursuant to [EUAA Regulation](#) 2021/2303, the Agency should be open to participation by countries which have concluded agreements with the Union by virtue of which they have adopted and apply EU law in the field covered by this Regulation, in particular Iceland, Liechtenstein, Norway and Switzerland. Consequently, and having regard to the fact that Liechtenstein, Norway and Switzerland participate in the activities of EASO on the basis of arrangements concluded by those countries with the EU concerning their participation in EASO, Iceland, Liechtenstein, Norway and Switzerland should be able to participate in the activities of the Agency and contribute to the practical cooperation between Member States and the Agency in accordance with the terms and conditions established by existing or new arrangements. In this context, analysis by the EUAA includes Iceland, Norway and Switzerland.



Competent authorities for each step of access to the asylum procedure

Country	Making	Registering	Lodging
 Austria	Application at the border: Public security authority or Police Polizei Application on the territory: Police Polizei Application in detention: Police Polizei	Federal Office for Immigration and Asylum Bundesamt für Fremdenwesen und Asyl (BFA)	Federal Office for Immigration and Asylum Bundesamt für Fremdenwesen und Asyl (BFA)
 Belgium	Application at the border: Federal Police Police Fédérale Federale Politie (Aeronautical Police, Railway Police or Navigation Police) In a closed centre: Immigration Office (IBZ) Office des étrangers Dienst Vreemdelingenzaken Application on the territory: Immigration Office (IBZ) Office des étrangers Dienst Vreemdelingenzaken Application in detention: Detention facility for foreigners: Immigration Office (IBZ) Office des étrangers Dienst Vreemdelingenzaken In prison: Director of the prison	Immigration Office (IBZ) Office des étrangers Dienst Vreemdelingenzaken	Application at the border: Federal Police Police Fédérale Federale Politie (Aeronautical Police, Railway Police (for way out check only) or Navigation Police) In a closed centre: Immigration Office (IBZ) Office des étrangers Dienst Vreemdelingenzaken Application on the territory: Immigration Office (IBZ) Office des étrangers Dienst Vreemdelingenzaken Application in detention: Detention facility for foreigners: Immigration Office (IBZ) Office des étrangers Dienst Vreemdelingenzaken In prison: Director of the prison





 Bulgaria	Application at the border: Border Police Chief Directorate Главна дирекция „Гранична полиция“ Application on the territory: State Agency for Refugees (SAR) Държавна агенция за бежанците при Министерския съвет Local Police Stations Полицейски управления (по места) Application in detention: Migration Directorate Дирекция „Миграция“ към Министерство на вътрешните работи	State Agency for Refugees (SAR) Държавна агенция за бежанците при Министерския съвет	State Agency for Refugees (SAR) Държавна агенция за бежанците при Министерския съвет
 Croatia	Application at the border: Border police Granična policija Application on the territory: Police Policija (Exceptionally) Service for Reception and Accommodation of Applicants for International Protection Služba za prihvati i smještaj tražitelja međunarodne zaštite (reception centres) Application in detention: Police Policija (on site)	Police Policija (on site) Service for Reception and Accommodation of Applicants for International Protection Služba za prihvati i smještaj tražitelja međunarodne zaštite (reception centres)	Service for Reception and Accommodation of Applicants for International Protection Služba za prihvati i smještaj tražitelja međunarodne zaštite (reception centres)
 Cyprus	Application at the border: Aliens and Immigration Unit of the Police (AIUP) Υπηρεσία Αλλοδαπών και Μετανάστευσης της Αστυνομίας (YAM) Application on the territory: Aliens and Immigration Unit of the Police (AIUP) Υπηρεσία Αλλοδαπών και Μετανάστευσης της Αστυνομίας (YAM)	Aliens and Immigration Unit of the Police (AIUP) Υπηρεσία Αλλοδαπών και Μετανάστευσης της Αστυνομίας (YAM) Asylum Service Υπηρεσία Ασύλου	Aliens and Immigration Unit of the Police (AIUP) Υπηρεσία Αλλοδαπών και Μετανάστευσης της Αστυνομίας (YAM) Asylum Service Υπηρεσία Ασύλου





	Asylum Service Υπηρεσία Ασύλου Application in detention: Detention authority (Simple registration) Focal points of the Aliens and Immigration Unit of the Police (AIUP) Υπηρεσία Αλλοδαπών και Μετανάστευσης της Αστυνομίας (YAM) and Asylum Service Υπηρεσία Ασύλου at the detention facility (full registration)		
 Czechia	Application at the border: Foreign Police Služba cizinecké policie Application on the territory: Foreign Police Služba cizinecké policie Department for Asylum and Migration Policy (Ministry of the Interior) Odbor azylové a migrační politiky (Ministerstvo vnitra České republiky) Application in detention: Foreign Police Služba cizinecké policie (on site)	Department for Asylum and Migration Policy (Ministry of the Interior) Odbor azylové a migrační politiky (Ministerstvo vnitra České republiky)	Department for Asylum and Migration Policy (Ministry of the Interior) Odbor azylové a migrační politiky (Ministerstvo vnitra České republiky)
 Denmark	Application at the border: Danish Police Politiet Application on the territory: Danish Police Politiet Application in detention: Correctional Service Kriminalforsorgen	Danish Immigration Service (DIS) Udlændingestyrelsen Danish Police Politiet (technical support)	Danish Immigration Service (DIS) Udlændingestyrelsen <i>Lodging of an application overlaps with registration</i>





 Estonia	Application at the border: Police and Border Guard Board (PBGB) Politsei- ja Piirivalveamet (PPA) Application on the territory: Police and Border Guard Board (PBGB) Politsei- ja Piirivalveamet (PPA) Application in detention: Police and Border Guard Board (PBGB) Politsei- ja Piirivalveamet (PPA)	Police and Border Guard Board (PBGB) Politsei- ja Piirivalveamet (PPA)	Police and Border Guard Board (PBGB) Politsei- ja Piirivalveamet (PPA)
 Finland	Application at the border: The Finnish Border Guard Rajavartiolaitos Application on the territory: Police Poliisi Finnish Immigration Service Maahanmuuttovirasto Finnish Customs Tulli Reception centres Application in detention: Police Poliisi (on site) The Finnish Border Guard Rajavartiolaitos (on site)	Police Poliisi for applications on the territory The Finnish Border Guard Rajavartiolaitos for applications at the border	Police Poliisi for applications on the territory The Finnish Border Guard Rajavartiolaitos for applications at the border <i>Lodging of an application overlaps with registration.</i>
 France	Application at the border: Border Police Police Aux Frontières (PAF) Application on the territory: Pre-registration at first-contact local orientation platforms Structures de premier accueil de demandeurs d'asile (SPADA)	Prefectures Préfecture	French Office for the Protection of Refugees and Stateless Persons Office Français de Protection des Réfugiés et Apatrides (OFPRA)





French Office for immigration and integration | [Office Français de l'Immigration et de l'Intégration](#) (OFII)

French Office for the Protection of Refugees and Stateless Persons | [Office Français de Protection des Réfugiés et Apatrides](#) (OFPRA)

Application in detention: Police, including Border Police | [Police Aux Frontières](#) (PAF) (on site)

Gendarmerie

Prison administration



[Germany](#)

Application at the border: Federal Police | [Bundespolizei](#)

Application on the territory: Reception Facilities and arrival centres | *Erstaufnahmeeinrichtung*

Federal Police | [Bundespolizei](#)

Police of federal state | [Landespolizei](#)

Foreigners Authority | [Ausländerbehörde](#)

Application in detention: Federal Office for Migration and Refugees | [Bundesamt für Migration und Flüchtlinge](#) (BAMF) (headquarters and also at detention facilities) Applications have to be lodged in writing.

Federal Police | [Bundespolizei](#) or Police of federal state | [Landespolizei](#)

Federal states (at reception facilities, foreigners authorities and arrival centres)

Federal Office for Migration and Refugees | [Bundesamt für Migration und Flüchtlinge](#) (BAMF) (branch offices)



**Greece****Application at the border:**

Reception and Identification Service | [Υπηρεσία Υποδοχής και Ταυτοποίησης](#) (at Reception and Identification Centers)

Any Greek authority at all legal points of entry at the border and at the airport/port transit zones

Application on the territory: Asylum Service | [Υπηρεσία Ασύλου](#) (for subsequent applications and UAMs)

Reception and Identification Service | [Υπηρεσία Υποδοχής και Ταυτοποίησης](#) (at Reception and Identification Centres)

Application in detention: Detention authority (simple registration)

Asylum Service | [Υπηρεσία Ασύλου](#) (full registration)

In case of emergency/mass influx support may be provided by: Hellenic Police | [Ελληνική Αστυνομία](#) (ΕΛ. ΑΣ.) or by personnel of the armed forces under the exceptional border procedure which applies following a relevant Ministerial Decision. Such a Ministerial Decision is no longer in force.

Asylum Service | [Υπηρεσία Ασύλου](#)

Reception and Identification Service | [Υπηρεσία Υποδοχής και Ταυτοποίησης](#) (at Reception and Identification Centers -)

Asylum Service | [Υπηρεσία Ασύλου](#)

Reception and Identification Service | [Υπηρεσία Υποδοχής και Ταυτοποίησης](#) (at Reception and Identification Centers)

**Hungary**

Application at the border: Border Guard | [Határrendészet](#)

In case of mass influx:

Border guard in transit zones (in place between March 2017 and 26 May 2020)

National Directorate-General for Aliens Policing (NDGAP) | [Országos Idegenrendészeti Főigazgatóság](#) (OIF)

National Directorate-General for Aliens Policing (NDGAP) | [Országos Idegenrendészeti Főigazgatóság](#) (OIF)





Embassy of Hungary in Belgrade or Kyiv (currently in place, since May 2020) if the applicant also confirms it in person before the Hungarian Border Guard.

Application on the territory: National Directorate-General for Aliens Policing (NDGAP) | [Országos Idegenrendészeti Főigazgatóság](#) (OIF)

Any Hungarian authority on the territory (Regular procedure during the "state crisis due to mass migration" (in place between March 2017 and 26 May 2020) and for special conditions to submit asylum applications (currently in place, since May 2020))

Application in detention: Police | [Rendőrség](#) (on site) / Penitentiary Institution (on site)



[Iceland](#)

A person can express a claim to apply for asylum verbally anywhere within the territory of Iceland

Police | [Lögreglan](#)

Directorate of Immigration | [Útlendingastofnun](#)



[Ireland](#)

Application at the border: Garda National Immigration Bureau (GNIB) | [An Garda Síochana Oifig Inimirce](#)

Application on the territory: International Protection Office (IPO) | [An Oifig Um Chosaint Idirnáisiúnta](#)

Application in detention: International Protection Office (IPO) | [An Oifig Um Chosaint Idirnáisiúnta](#) (on site)

International Protection Office (IPO) | [An Oifig Um Chosaint Idirnáisiúnta](#)

International Protection Office (IPO) | [An Oifig Um Chosaint Idirnáisiúnta](#)

Lodging of an application overlaps with registration.





 Italy	Application at the border: Border Police Polizia di Frontiera Application on the territory: Police Immigration Office Ufficio Immigrazione Questura Application in detention: Police Immigration Office Ufficio Immigrazione Questura	Police Immigration Office Ufficio Immigrazione Questura	Police Immigration Office Ufficio Immigrazione Questura
 Latvia	Application at the border: State Border Guard (SBG) Valsts robežsardze (border crossing point or the border crossing transit zone) Application on the territory: State Border Guard (SBG) Valsts robežsardze Application in detention: State Police of Latvia Valsts policija	State Border Guard (SBG) Valsts robežsardze	State Border Guard (SBG) Valsts robežsardze
 Lithuania	Application at the border: Border-crossing points or in the territory wherein the border legal regime is valid: State Border Guard Service (SBGS) Valstybės sienos apsaugos tarnyba Application on the territory: Migration Department Migracijos departamentas State Border Guard Service (SBGS) Valstybės sienos apsaugos tarnyba Application in detention: State Border Guard Service (SBGS) Valstybės sienos apsaugos tarnyba (In prison) Migration Department Migracijos departamentas	State Border Guard Service (SBGS) Valstybės sienos apsaugos tarnyba	State Border Guard Service (SBGS) Valstybės sienos apsaugos tarnyba





  Luxembourg	Application at the border: Airport Control Service Service de Contrôle (at the airport) Application on the territory: Ministry of Home Affairs, General Department of Immigration, Department for Refugees Ministère des Affaires intérieures, Direction générale de l'immigration, Service Réfugiés Grand-Ducal Police Police Grand-Ducale Application in detention: (In prison - letter to be sent to) Ministry of Home Affairs, General Department of Immigration, Department for Refugees Ministère des Affaires intérieures, Direction générale de l'immigration, Service Réfugiés (In retention - a closed facility but not prison - letter to be sent to) Ministry of Home Affairs, General Department of Immigration, Department for Refugees Ministère des Affaires intérieures, Direction générale de l'immigration, Service Réfugiés Psychosocial Support Service Service d'encadrement psychosocial (may also be contacted for the form)	Ministry of Home Affairs, General Department of Immigration, Department for Refugees Ministère des Affaires intérieures, Direction générale de l'immigration, Service Réfugiés	Ministry of Home Affairs, General Department of Immigration, Department for Refugees Ministère des Affaires intérieures, Direction générale de l'immigration, Service Réfugiés <i>Making, registering and lodging an application generally overlap.</i>
  Malta	Application at the border: Immigration Police Application on the territory: International Protection Agency (in this case the making and registration are always done on the same day) Immigration Police Application in detention: Detention Service In prison: Correctional Services Agency	International Protection Agency	International Protection Agency





 Netherlands	Application at the border: Royal Netherlands Marechaussee Koninklijke Marechaussee (KMar) Application on the territory: Immigration and Naturalisation Service Immigratie en Naturalisatiedienst (IND) Aliens Police, Identification and Human Trafficking Department Afdeling Vreemdelingenpolitie Identificatie en Mensenhandel (AVIM) Application in detention: Custodial Institutions Agency Dienst Justitiële Inrichtingen (DJI)	Immigration and Naturalisation Service Immigratie- en Naturalisatie Dienst (IND) IND Application Centres	Immigration and Naturalisation Service Immigratie- en Naturalisatie Dienst (IND) IND Application Centres <i>Lodging of an application overlaps with registration.</i>
 Norway	Application at the border: at any authority at border posts, airport or seaport Application on the territory: National Police Immigration Service (NPIS) Politiets utlendingsenhet Application in detention: National Police Immigration Service (NPIS) Politiets utlendingsenhet (on site)	National Police Immigration Service (NPIS) Politiets utlendingsenhet	National Police Immigration Service (NPIS) Politiets utlendingsenhet
 Poland	Application at the border: Border Guard Straż Graniczna Application on the territory: Border Guard Straż Graniczna Application in detention: Border Guard Straż Graniczna (on site)	Border Guard Straż Graniczna	Border Guard Straż Graniczna <i>Lodging of an application overlaps with registration.</i>
 Portugal	Application at the border: Any police authority (e.g. Public Security Police, National Republican Guard, Maritime Police)	Agency for Integration, Migration and Asylum Agência para a Integração, Migrações e Asilo (AIMA) (previously	Agency for Integration, Migration and Asylum Agência para a Integração, Migrações e Asilo (AIMA) (previously





Application on the territory: Any police authority (e.g. Public Security Police, National Republican Guard, Maritime Police) Any authority on the territory Application in detention: Any police authority (e.g. Public Security Police, National Republican Guard, Maritime Police)	Immigration and Border Service Serviço de Estrangeiros e Fronteiras (SEF))	Immigration and Border Service Serviço de Estrangeiros e Fronteiras (SEF))
 Romania Application at the border: General Inspectorate for Border Police Inspectoratul General pentru Poliția de Frontieră Application on the territory: General Inspectorate for Immigration – Directorate for Asylum and Integration Inspectoratul General pentru Imigrări – Direcția Azil și Integrare (IGI-DAI) Application in detention: Structures under the authority of the National administration of Penitentiaries within the Ministry of Justice Administrația Națională a Penitenciarelor în subordinea Ministerului Justiției Police units in which detainment and remand custody centres are operating, under the authority of the Ministry of Internal Affairs Ministerul Afacerilor Interne Centres for Accommodation of Foreigners in Public Custody within the General Inspectorate for Immigration – Directorate for Migration Centrul de Cazare a Străinilor luați în Custodie	General Inspectorate for Immigration – Directorate for Asylum and Integration Inspectoratul General pentru Imigrări – Direcția Azil și Integrare (IGI-DAI)	General Inspectorate for Immigration – Directorate for Asylum and Integration Inspectoratul General pentru Imigrări – Direcția Azil și Integrare (IGI-DAI) <i>Lodging of an application overlaps with registration.</i>





Publică în subordinea Inspectoratului General pentru Imigrări – Direcția Migrație		
 Slovakia	Application at the border: Bureau of Border and Foreign Police of the Presidium of the Police Force Úrad hraničnej a cudzineckej polície Prezídia Policajného zboru Application on the territory: Bureau of Border and Foreign Police of the Presidium of the Police Force Úrad hraničnej a cudzineckej polície Prezídia Policajného zboru Application in detention: Bureau of Border and Foreign Police of the Presidium of the Police Force Úrad hraničnej a cudzineckej polície Prezídia Policajného zboru	Bureau of Border and Foreign Police of the Presidium of the Police Force Úrad hraničnej a cudzineckej polície Prezídia Policajného zboru Bureau of Border and Foreign Police of the Presidium of the Police Force Úrad hraničnej a cudzineckej polície Prezídia Policajného zboru <i>Making, registering and lodging of an application overlaps in most cases.</i>
 Slovenia	Application at the border: Authorities at borders, ports or airports Application on the territory: Any public authority or self-governing local community authority Application in detention: Police Policija (on site)	Police Policija Migration Directorate, International Protection Procedures Division (Ministry of the Interior) Direktorat za migracije, Sektor za postopke mednarodne zaščite
 Spain	Application at the border: National Police Policía Nacional Application on the territory: National Police Policía Nacional Spanish Asylum Office Oficina de Asilo y Refugio (OAR)	National Police Policía Nacional Spanish Asylum Office Oficina de Asilo y Refugio (OAR) Spanish Asylum Office Oficina de Asilo y Refugio (OAR)





Application in detention: Centre of Internment of Foreigners | [Centros de Internamiento de Extranjeros](#) (CIES)

Application from abroad: In certain cases, and subject to conditions laid down by the law, an application may be made at a Spanish Embassy to allow travel to Spain to register and lodge an asylum application



[Sweden](#)

Application at the border: Police | [Polisen](#)
Coast Guard | [Kustbevakningen](#)
Swedish Migration Agency | [Migrationsverket](#)
Swedish Customs | [Tullverket](#)
(Possibly) Security Service | [Säkerhetspolisen](#)

Application on the territory: Swedish Migration Agency | [Migrationsverket](#)

[Municipalities](#), especially the social administration

Application in detention: Swedish Migration Agency | [Migrationsverket](#)

Swedish Migration Agency | [Migrationsverket](#)

Swedish Migration Agency | [Migrationsverket](#)

Lodging of an application overlaps with registration.



[Switzerland](#)

Application at the border: Border control point at a Swiss airport or open border crossing point

Application on the territory: One of the six federal reception centres with processing facilities, managed by the [State Secretariat for Migration](#) (SEM) | [Staatssekretariat für](#)

State Secretariat for Migration | Secrétariat d'Etat aux migrations (SEM)

The Swiss legislation does not make a distinction between making, registering and lodging an asylum application

One of the six federal reception centres with processing facilities, managed by the State Secretariat for Migration, except for minors under the age of 14 and applicants in detention





[Migration | Secrétariat d'Etat aux migrations |
Segreteria di Stato della migrazione](#)

Application in detention: The cantonal authority from the canton that has ordered the detention or the execution of a sentence





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