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# 1. General information



## Language

In Spain, the common official language is Spanish. However, in some regions there is a second official language.



# **Administrative settings**

Spain is territorially organised in 17 regions, called autonomous communities and 2 autonomous cities (Ceuta and Melilla). The autonomous communities have administrative and financial autonomy, as well as legislative and executive powers in different areas.



## **Population**

The resident population is over 47 million.



## **Emergency contacts**

- Emergency number is 112
- Police number 091
- Number dedicated to Gender-based violence victims is 016



# **Driving licence**

The validity of the Ukrainian driving licence in Spain is extended for a period of one year from the beginning of the temporary protection. You can consult the special conditions page here: <a href="https://sede.dgt.gob.es/es/permisos-de-conducir/canje-permisos/canje-permisos-extranjeros/canje-permisos-con-convenio/index.shtml?Ucrania">https://sede.dgt.gob.es/es/permisos-de-conducir/canje-permisos/canje-permisos-extranjeros/canje-permisos-con-convenio/index.shtml?Ucrania</a>



## Ukrainian diaspora

Largest Ukrainian populations are settled in Alicante, Barcelona, Madrid and Málaga.



# **Ukrainian embassy in Spain**

- Address of the Ukrainian Embassy in Madrid: Ronda de Abubilla,
   52 28043 Madrid, España.
- Numbers: +349 17489360 / +34 913887178







# 2. Entry to Spain

If you are Ukrainian citizen with biometric passport you can enter and stay in Spain for 90 days within a period of 180 days without a visa. If you do not have a biometric passport or travel documents, you can go to a Spanish Consular office in a country neighbouring Ukraine (e.g. Poland, Romania, Hungary) to request documentation to enter in Spain. You will need to present a birth certification or any other document to prove your identity, as well as any documentation that proves your residence in Ukraine before 24 February 2022.

In the case of children, it is necessary to present a birth certificate, a certificate that proves the family relationship or relationship with the guardians or people accompanying the child and are responsible of them.



# 3. Temporary protection

In Spain, temporary protection applies to you if you are:

- 1. A Ukrainian national residing in Ukraine before 24 February 2022, and your family members.
- 2. Third country (i.e. non-EU) national or stateless person and your family members:
  - who enjoyed international protection or equivalent national protection in Ukraine before 24 February 2022;
  - legally residing in Ukraine with a valid legal residence permit and cannot safely and permanently return to your country or region.
- 3. Ukrainian national who were in a situation of stay or in an irregular situation in Spain before 24 February 2022, and that, as a result of the armed conflict, are unable to return to Ukraine. Family members of the persons in a situation of stay are included too.

Family members are considered:

- spouse or unmarried partner.
- unmarried minor children or those of the partner, whether born inside or outside of a marriage or adopted.
- other close relatives who lived together as part of the family unit at the beginning of the armed conflict, depending totally or mainly on them.

# Where can you register for temporary protection in Spain?

You should register in person before the National Police at:

- Reception, Care and Referral centres (Centros de Reception, Atencion y Derivacion). There are 4 new reception centres in Madrid, Barcelona, Alicante and Malaga. Appointments can be made by phone calling to +34 910474444;
- where the above-mentioned centres are not available, in any of the designated police stations, a list of which is available here: <a href="http://www.interior.gob.es/web/servicios-al-ciudadano/ucrania-proteccion-temporal">http://www.interior.gob.es/web/servicios-al-ciudadano/ucrania-proteccion-temporal</a>





### Which documents do you need for registration?

Any documentation proving that the temporary protection applies to you, such as:

- identity and travel documents
- supporting documents of family ties (marriage certificate, birth certificate, adoption certificate)
- any other essential information to prove that the requirements for temporary protection are met.

In the case of minors **under the age of 18 years** who are accompanied by an adult responsible for them, the request will be formalised on their behalf by this person in charge.

## What documents do you need for registration?

If an identity document is provided (passport, ID card), those registering for temporary protection will have their documents processed and obtain the protection immediately.

Temporary protection can also be requested if you do not have documents. The application will be decided in a short timeframe (approximately 30 days).

# What is the procedure to register for temporary protection in Spain?

You can obtain the resolution or the temporary protection application procedure online via the dedicated platform available here: https://www.citapreviadnie.es/citaPreviaDni/IndexDesplazados.action

The day of registration, you will be provided with a document proving the submission of your application, with your main details, an identification number (numero de identificacion de extranjero), your photograph and fingerprint. This document allows you to legally stay in Spain and receive the corresponding reception services.

The procedure is completely free of charge.

If you or your family members have special needs (derived from the age, health condition, family situation or because of experiences of violence or exploitation) it will be taken into consideration to provide you with assistance.



Your application will follow the urgent procedure and the Ministry of Interior will issue the decision within 24 hours from the registration. The decision is issued in Spanish, English and Ukrainian and will be notified electronically, by post, in person, and ultimately, by publication in the Official Journal (*Boletin Oficial del Estado*).

# Which documents will you receive as a beneficiary of temporary protection?

The decision by which temporary protection is granted will include the residence authorisation as well as work authorisation for people with 16 years old or more.

You will also be provided with a foreigner's identity card. The appointment to apply for the foreigner's identity card (Tarjeta de Identificacion de Extranjero TIE) should be made online here: <a href="https://sede.administracionespublicas.gob.es/icpplus/index.html">https://sede.administracionespublicas.gob.es/icpplus/index.html</a>

A guide in Ukrainian on how to apply for the foreigner's identity card is available here: <a href="https://www.policia.es/miscelanea/destacados/ucrania/guia\_solicitud\_tie\_ucraniano.pdf">https://www.policia.es/miscelanea/destacados/ucrania/guia\_solicitud\_tie\_ucraniano.pdf</a>

For those beneficiaries of temporary protection who do not have a valid passport or a travel document, a travel document could be also issued.

## **Duration of the temporary protection**

The temporary protection and therefore the residence and work authorisation will last 1 year and will be automatically extended for another year after that first year, except if the office who granted temporary protection has not decided to end it.

# Your rights as a beneficiary of temporary protection in Spain

The rights as a beneficiary of temporary protection are:

- Freedom of movement and residence in Spain.
- Information about the contents of temporary protection.
- Travel. For those beneficiaries of temporary protection who do not have a valid passport or a travel document and need to travel.
- Residence and work authorisations.
- Social assistance. If beneficiaries do not have sufficient resources, they may benefit from social and health services.



◆ Family reunification. Upon your request, temporary protection will be granted to your family members as long as the said family was already existing in the country of origin, and you were separated because of the armed conflict in Ukraine.

Family members are considered:

- spouse or unmarried partner.
- unmarried minor children or those of the partner, whether born inside or outside of a marriage or adopted.
- other close relatives who lived together as part of the family unit at the beginning of the armed conflict, depending totally or mainly on them.

## More information about these rights

### **Accommodation**



If lacking financial resources, beneficiaries of temporary protection and their family members may apply for access to the reception system. The Social Work Unit receives all applications pending access to the reception system and refers people/families to different centres all over the country, while taking into account the vulnerabilities and the special reception needs. More information can be found here:

https://www.inclusion.gob.es/es/ucrania/acogida/index.htm

## **Initial reception**



The entry point to the reception system is through the 4 new Reception and referral centres (Centros de Recepción, Atención y Derivación). These are in Madrid, Barcelona, Alicante and Malaga, where the following services are provided under one roof:

- reception intake and provision of initial information;
- registration and notification of the decision of temporary protection including residence and work authorisations within 24 hours;
- case-by-case evaluation, including in-depth interview and referral of persons with special needs to most suitable places.



### **Long-term accommodation**

After the initial reception, temporary protection beneficiaries are accommodated in collective accommodation centres when needed in:







- reception centres for applicants for international protection (Centros de Atencion a Refugiados)
- centres managed by NGOs and funded by the Ministry of Inclusion,
   Social Security and Migration.

#### Other facilities

- Foster families. New pilot project called 'Welcome Ukraine'. It is a foster care programme designed to coordinate the network of family shelters for people displaced from the conflict in Ukraine. More information on the programme is available here: https://fundacionlacaixa.org/es/acoge-familia-ucrania
- Private houses. People can offer accommodation to beneficiaries of temporary



### Access to labour market

You will have access to the labour market under the same conditions as nationals.

### Social welfare



You will have access to social welfare under the same conditions as nationals.

## Means of subsistence in the reception system

While in the reception system, basic financial aid and specific support might be available depending on the reception phase the person. The aid will cover basic needs, accommodation, food and transportation.

### **Public health**



#### Medical care / medical prescription

A person who is granted temporary protection has the right to access to medical care under the same conditions as nationals including additional support in some cases for persons who entered the reception system.

## **Psychosocial support**



Beneficiaries of temporary protection have access to mental healthcare on the same terms as Spanish citizens, according to the health services offered by the National Health System.





Additionally, psychological care is part of the aid scheme for beneficiaries of temporary protection who are integrated in the reception system, and it includes, among others, an initial interview to provide psychological assessment, diagnostic and therapeutic treatment sessions and group psychological support sessions.



#### **Disabilities**

The reception system will assess the needs and the specific situation of vulnerable applicants or beneficiaries of international protection. Official determination of the disability degree is competence of the regional governments.



#### COVID-19

If any passenger arriving to Spain presents symptoms of COVID-19, an antigen test will be carried out. The reception, attention and referral services have medical resources to detect and manage COVID-19 cases.



Children have access to the National Health System and will be vaccinated according to the vaccination schedule.



## Mandatory check-up with a veterinarian for pets

More information about bringing your pet to Spain is available here: <a href="https://www.mapa.gob.es/es/ganaderia/temas/sanidad-animal-higiene-ganadera/informationforrefugeescomingfromukrainewiththeiranimals3languagesspa-en-uk\_tcm30-615926.pdf">https://www.mapa.gob.es/es/ganaderia/temas/sanidad-animal-higiene-ganadera/informationforrefugeescomingfromukrainewiththeiranimals3languagesspa-en-uk\_tcm30-615926.pdf</a>

Persons accompanied by pets must immediately contact the Official Veterinary Services in its region. More information available here: <a href="https://www.mdsocialesa2030.gob.es/derechos-animales/animales\_ucrania.htm">https://www.mdsocialesa2030.gob.es/derechos-animales/animales\_ucrania.htm</a>



### Access to education

#### Children

Children have access to education under the same conditions as national children.





#### **University**

#### **Adults**

Adults have access to higher education under the same conditions as nationals. In particular, access to continuous or occupational training and to internship work, as well as procedures for the recognition of academic and professional diplomas and certificates and other official qualification tests issued abroad is provided.



The new decree on the recognition procedure for foreign degrees issued by the Ministry of University shortens the process to a maximum of 6 months from the moment the application is submitted.

# **Education titles recognition / refer to the relevant source of information**

More information on how to validate professional and educational certificates is available here: <a href="https://www.educacionyfp.gob.es/dam/jcr:5148cf1f-adcc-40bf-82cb-2698e4ab4a08/ayuda-procedto.pdf">https://www.inclusion.gob.es/es/ucrania/actualidad/noticias/convalidar-estudios-ucrania.htm</a>.





Those persons benefiting from temporary protection can apply for international protection in Spain, but they will not enjoy the benefits derived from the application for international protection at the same time. More information on how to apply for international protection can be found in Spanish here: https://www.policia.es/\_es/extranjeria\_asilo\_y\_ refugio.php

If the beneficiary of temporary protection applies for international protection, the benefit of temporary protection will not be combined with the benefits of the beneficiary of international protection while the application is being processed.

### **Additional support**

The European Union Agency for Asylum has a 'Who is Who - temporary protection' platform. It provides an up-to-date and comprehensive overview of the measures used by EU+ countries to implement temporary protection for persons fleeing the war available here: <a href="https://whoiswho.">https://whoiswho.</a> euaa.europa.eu/temporary-protection







# **Annex I. Repository of sources**

	General information		
Service	Website	QR	
Ukraine embassy/consulate	https://spain.mfa.gov.ua/  Available in Ukrainian, Russian, English and Spanish		
Emergency contacts	https://www.inclusion.gob.es/uk/ ucrania/telefonos/index.htm  Available in Ukrainian and Spanish		
Driving licence	https://sede.dgt.gob.es/es/permi sos-de-conducir/canje- permisos/canje-permisos- extranjeros/canje-permisos-con- convenio/index.shtml?Ucrania		
Entry requirements	https://www.inclusion.gob.es/fich eros/ucrania/Preguntas_Respue sta_Uk.pdf		
Temporary protection			
Frequently asked questions on the temporary protection process (eligibility criteria, registrations, requirements)	http://www.interior.gob.es/documents/642012/15172091/MININTProt_Temp_UCR_08_UCRANIANO.PDF/e317d3ec-e417-4a21-8d57-a350fa64d621  Available in Ukrainian		
Other important links to relevant pages of the Ministry of Interior	http://www.interior.gob.es/web/s ervicios-al-ciudadano/ucrania- proteccion-temporal  Available in Ukrainian		



Procedure / information provision about your file	https://www.citapreviadnie.es/cit aPreviaDni/IndexDesplazados.ac tion  Available in Ukrainian and Spanish		
Instructions for requesting an appointment to obtain a foreigner's identity card	https://www.policia.es/miscelane a/destacados/ucrania/guia_solici tud_tie_ucraniano.pdf  Available in Ukrainian and Spanish		
	Accommodation		
Foster families	https://www.inclusion.gob.es/uk/ucrania/index.htm  Available in Ukrainian		
Private housing programme	https://prensa.inclusion.gob.es/WebPrensalnclusion/noticias/ministro/detalle/4229  Available in Spanish		
Private housing/registration in Spanish	https://forma.administracionelect ronica.gob.es/form/open/corp/89 31/eBPc Available in Spanish		
Public health			
Mandatory check-up with the veterinarian for pets	https://www.mapa.gob.es/es/gan aderia/temas/sanidad-animal- higiene- ganadera/informationforrefugees comingfromukrainewiththeiranim als3languagesspa-en-uk_tcm30- 615926.pdf		



Access to education		
Education titles recognition / refer to the relevant source of information	https://www.educacionyfp.gob.e s/dam/jcr:5148cf1f-adcc-40bf- 82cb-2698e4ab4a08/ayuda- procedto.pdf  Available in Spanish	
	International protection	
Information on how to apply for international protection	https://www.policia.es/_es/extran jeria_asilo_y_refugio.php  Available in Spanish	
	Additional support	
Free national transportation/ Renfe trains free of charge	https://www.youtube.com/watch?v=CEJo3VSx3xQ Available in Spanish	
	Information platforms (websites)	
Temporary protection of displaced persons from Ukraine, including online applications forms and guidelines to apply	https://www.policia.es/_ql/extranj eria_ucrania_consultas.php  Available in Ukrainian and Spanish	
I am a Ukrainian in Spain and I need reception support	https://www.inclusion.gob.es/uk/ ucrania/index.htm  Available in Ukrainian and Spanish	
Information material: Andalucia	https://www.juntadeandalucia.es/ export/drupaljda/guia_para_ayu dar_en_la_crisis_de_ucrania_22 0329.pdf  Available in Spanish	



Information material: Comunidad de Madrid	https://www.comunidad.madrid/uk/servicios/ucrania  Available in Ukrainian and Spanish	
Information material: Comunidad Valenciana	https://gvaoberta.gva.es/es/informacio-persones-desplacades-ucraines  Available in Ukrainian	
Information material: Generalitat de Cataluña	https://web.gencat.cat/en/ucraina/  Available in Ukrainian and English	
Guide on protection in Spain for people affected by the war in Ukraine	https://www.cear.es/wp-content/uploads/2022/04/INFORMACIO%CC%81N-PROTECCIO%CC%81N-POBLACIO%CC%81N-UCRANIA_UCR.pdf  Available in Ukrainian	
More information about temporary protection in specific countries	https://whoiswho.euaa.europa.eu/temporary-protection  Available in English	





